Law Firm Deferred Associates and Public Interest Placements	•
Survey Report and Preliminary Assessment	
PRO BONO INSTITUTE	10

#### Introduction

One pronounced effect of "the Great Recession" of 2008-2010 has been the well-documented phenomenon of deferred start dates for incoming law firm associates. Recent reports estimate that more than 2,400 incoming associates were deferred, with deferrals most prevalent at the "largest" law firms. Deferred associates pursued a variety of activities during their gap periods, including working with public interest organizations, nonprofit groups, courts, government offices, and the like. The Pro Bono Institute's Law Firm Pro Bono Project worked closely with firms, offering best practices, tips, confidential consultations, and issue spotting to help firms take full advantage of the pro bono opportunities created by the crisis, to bypass avoidable mistakes, and to maximize participation in public service and volunteerism initiatives by available attorneys. The Project conducted a survey to gain a preliminary sense of how law firm deferred associate programs have worked over the months since their inception and initial implementation, from the perspective of law firms as well as public interest organizations. The findings in this report represent analysis based on the information provided as of February 22, 2010.

The responses to the law firm survey indicate that it is, in many respects, too early to assess law firm deferred associate programs. Because most responding firms deferred their classes of associates for one year, their incoming associates have not yet reported to their firms. However, the comments from the law firm respondents indicate generally positive reactions to their deferred associate programs.

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<sup>&</sup>lt;sup>1</sup> NALP, Perspectives on Fall 2009 Law Student Recruiting, 17-18 (2010).

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The public interest organizations' responses indicate a positive perspective toward the deferred associates with their most common complaint being that they did not receive any deferred associates. Indeed, 97% of organizations said they would like to host a deferred associate in the future, 3% indicated that it was too early to tell, and there were no respondents who said they did not wish to host in the future. Moreover, no public interest respondents expressed resentment toward deferred associates or accused them of taking jobs from careerminded public interest attorneys (only one respondent mentioned layoffs of career public interest lawyers, see *infra* pp.14-15).

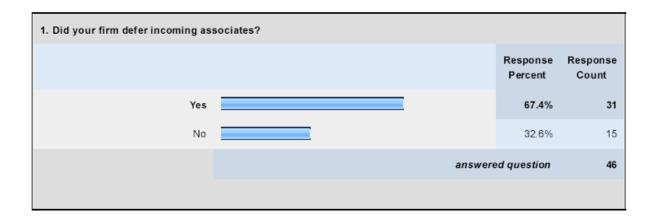
## Methodology

In January 2010, the Law Firm Pro Bono Project distributed a survey to its Member and Law Firm Pro Bono Challenge® Signatory firms and sent a companion survey to public interest organizations.<sup>2</sup> Approximately 170 public interest organizations responded, and 45 law firms responded. These firms and organizations, which range in location and size, responded to at least some portion of the survey. Because participants were not required to respond to all questions, response rates varied by question, many respondents provided only partial responses, and the survey results may not be statistically valid. The Project guaranteed that all responses would remain confidential and would not be disclosed in a disaggregated form that identifies individuals or individual law firms/public interest groups. Nevertheless, certain trends can be deduced from the data.

<sup>&</sup>lt;sup>2</sup> A copy of the Law Firm Deferred Associates Survey is attached as Appendix A and the Survey of Public Interest Organizations Hosting Deferred Associates is attached as Appendix B. Cumulative responses to the survey questions are also provided except to those questions that elicited open-ended responses. Responses to Question 7 of the Public Interest Survey have been omitted because numerous respondents supplied narrative responses, which were not included in the composite summary.

# **Law Firm Survey Results**

The graphs below illustrate preliminary information about the respondents: the percentage of firms that deferred associates, the percentage of incoming associates deferred, and the time period of their deferrals.



1a. Some or all?			
		Response Percent	Response Count
Some		60.7%	17
All		39.3%	11
	answere	ed question	28

1b. If so, for what length of time? (	check all that apply)		
		Response Percent	Response Count
3 months or less		32.1%	9
6 months		32.1%	9
1 year		53.6%	15
More than 1 year		7.1%	2
To be determined		7.1%	2
	answere	ed question	28

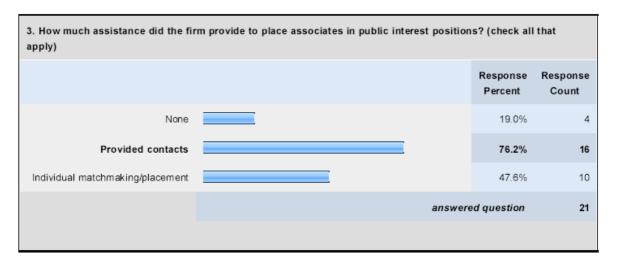
Note: Firms were given the ability to choose more than one response for this question—to take into account those firms that had staggered start dates with various deferral periods.

## **Compensation and Incentives**

The level of compensation deferred associates received from their firms varied. In response to open-end questions, stipends reported ranged from no stipend to \$5,000 per month to \$75,000 per year and/or providing health insurance. Other non-economic incentives noted by respondents included professional benefits such as firm recognition of associates' career growth while providing legal services at their public interest placements. Seventy-seven percent of firms with deferred associates did not provide an additional incentive to accept a pro bono position (beyond what similarly-situated deferred associates not doing pro bono work received), whereas 23% said their associates did receive an incentive to do public interest work. Ninety percent of firms reported that their deferred associates were encouraged to participate in public interest work during their deferral period, while 10% reported their associates were required to do so.

# **Placement Assistance and Ongoing Supervision**

The graph below describes the level of assistance firms provided to deferred associates in placing them at public interest organizations:



Note: Firms were given the ability to choose more than one response for this question.

Once the associates were placed and started working at the host organizations, out of 20 respondents, 95% of firms did not supervise or evaluate their deferred associates, while 5% of firms provided some supervision.

The graph below illustrates the percentage of associates at respondent firms who were placed in public interest positions:

		Response Percent	Response Count
0		27.8%	5
25%		22.2%	4
50%	<b>=</b>	5.6%	1
75%		22.2%	4
100%		22.2%	4
	answere	ed question	18

The graph below summarizes potential obstacles in connection with deferred associates' public interest placement projects and the degree to which they were encountered:

On a scale of 0 (no difficulty) to 5 (major roadblock), to what degree did the following issues raised by or identified by potential public interest hosts pose initial or continuing challenges to the program?							
	No difficulty	Little difficulty	Neutral	Some difficulty	Major roadblock	Rating Average	Response Count
Benefits	50.0% (7)	0.0% (0)	28.6% (4)	21.4% (3)	0.0% (0)	2.21	14
Technology resources	64.3% (9)	7.1% (1)	0.0%	28.6% (4)	0.0% (0)	1.93	14
Personality/fitissues	57.1% (8)	14.3% (2)	14.3% (2)	14.3% (2)	0.0% (0)	1.86	14
Workspace	42.9% (6)	21.4% (3)	0.0%	28.6% (4)	7.1% (1)	2.36	14
Mal practice insurance	64.3% (9)	21.4% (3)	7.1% (1)	7.1% (1)	0.0% (0)	1.57	14
Tension/concern if program is unionized	64.3% (9)	7.1% (1)	0.0%	21.4% (3)	7.1% (1)	2.00	14
Motivation/interest	64.3% (9)	0.0% (0)	14.3% (2)	21.4% (3)	0.0% (0)	1.93	14
Availability of projects	57.1% (8)	28.6% (4)	7.1% (1)	7.1% (1)	0.0% (0)	1.64	14
Supervision and training	53.8% (7)	15.4% (2)	7.7% (1)	23.1% (3)	0.0% (0)	2.00	13
					Other (pleas	e specify)	1
					answered	question	14

The following graph illustrates how the firm respondents believe their deferred associates benefited from their public interest placements:

7. On a scale of 0 (no benefit) to 5 (major benefit), to what degree did the placement of a deferred associate at a public interest organization benefit that individual in the following areas?								
	Too soon to	No benefit	Little benefit	Some benefit	Substantial benefit	Major benefit	Rating Average	Response Count
Valuable legal skills/confidence	73.3% (11)	6.7% (1)	0.0% (0)	0.0% (0)	13.3% (2)	6.7% (1)	1.93	15
Increased morale	78.6% (11)	7.1% (1)	0.0% (0)	7.1% (1)	7.1% (1)	0.0% (0)	1.57	14
Higher degree of loyalty to the firm	86.7% (13)	6.7% (1)	0.0% (0)	0.0% (0)	6.7% (1)	0.0% (0)	1.33	15
						answered	question	15

#### **Law Firm Reflections**

Law firm respondents noted that it was too soon to tell what aspects of their deferred associate placement programs worked well, although some indicated that garnering hands-on legal experience and enthusiasm for public interest work were positive outcomes from the associates' deferral experience. Observations and comments included:

- "We do bi-monthly check-ins and everyone seems to be having a very rewarding experience doing interesting/challenging work. We are very pleased with all the positive feedback we received."
- One deferred associate who is working for the county district attorney's office is particularly thrilled with his job. He gets to do interesting things like write briefs, provide counsel at arraignments, etc."
- The associates are receiving "lots of real world experience."
- "All comments have been favorable and we will have more substantive comments when the deferrals return to the firm."

Law firm respondents provided these tips and recommendations:

- "Having a standardized packet of info, including memorandum of understanding, for the non-profits and resource list for associates."
- "As part of the encouragement, we made clear that doing legal work during the deferral year would be very helpful to their careers at the firm."
- Associates will receive "recognition that the firm would view them as more experienced than a 'standard' incoming first year."

The Law Firm Pro Bono Project will conduct a follow-up survey to reexamine these issues after the deferred associates have joined their firms and the firms have had sufficient time to evaluate both the associates' experiences and the success of the overall programs. The Project will continue to explore and examine whether (and how) these programs could (and should) be institutionalized and made permanent.

#### **Public Interest Results**

Prior to the current economic crisis, 37% of public interest respondents had hosted law firm attorneys (incoming or more senior) on a full-time basis, such as through a fellowship, externship, sabbatical, or rotation, while 63% had not previously hosted law firm attorneys. Fifty-three percent indicated that they hosted deferred associates this year, while 47% of respondents did not host associates this year. (It is clear, however, from the narrative responses, that some organizations were also hosting more senior associates, rather than/in addition to deferred first year associates).

The range of associates hosted was one associate per organization to 37 associates per organization, with a mean of 2.8 associates per organization.

The graph below illustrates the duration of time the deferred associate was at the public interest organization:

2c. If so, for what length of time? (	check all that apply)		
		Response Percent	Response Count
3 months or less		21.8%	17
6 months or less		38.5%	30
1 year		66.7%	52
More than 1 year	=	6.4%	5
	Other (ple	ase specify)	10
	answere	ed question	78

In addition, four public interest respondents commented that they hosted associates for 9 months. The respondent organizations were given the ability to choose more than one response to this question, so the same host may have had deferred associates for different periods of time.

# **Compensation and Benefits**

Eighty-six percent of organizations did not provide compensation or benefits to the associates they hosted, and 14% did provide some pay or benefits. The compensation provided included reimbursing travel/housing expenses, \$1,000 monthly stipend, and payment of taxes and/or bar dues.

## Firm Interaction, Placement, Recruitment, and Supervision

Forty-five percent of public interest organizations reported no previous relationship with their deferred associates' firms, 33% indicated working together in the past, and 22% stated that some relationship existed between their organization and the firm before hosting the associate(s). When asked to describe the nature of the relationship, 51 respondents noted that if they had worked with a firm in the past, these connections grew stronger or remained the same as a result of hosting a deferred associate from the firm.

The chart below illustrates the degree of firm involvement in placing deferred associates at host organizations.

3. To what degree was the firm involved in placing the deferred associate(s) at your organization?					
		Response Percent	Response Count		
Was not involved		53.2%	50		
Provided your contact information		28.7%	27		
Individual matchmaking/placement		18.1%	17		
	answer	ed question	94		

Out of 121 public interest respondents, 67% actively sought deferred associates, while 33% did not. Seventy-seven respondents provided narrative information about their recruitment process. Respondents reported requesting associates from law firm pro bono directors, providing job descriptions to firms, mass emailing firms and law schools, working with state bar associations and law school placement offices, attending deferred associate/public interest fairs

at law firms, indicating their organizations' interest by posting on Pro Bono Net, PSLawNet, or Idealist.org, and providing their contact information to the Pro Bono Institute's Law Firm Pro Bono Project for inclusion on a list of organizations willing to host deferred associates.<sup>3</sup>

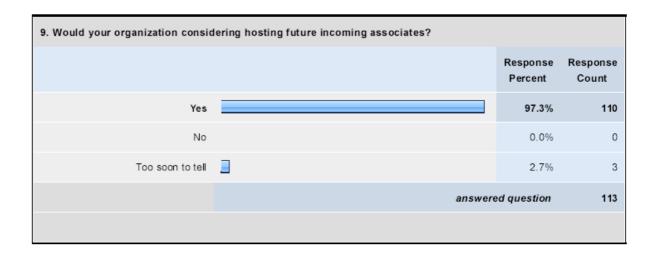
Seventy-five percent of 79 respondents reported that a member of their staff managed the deferred associates, and 48% of respondents were the supervisors themselves. Only 3% reported any firm supervision of associates. Respondent organizations were given the ability to choose more than one response for this section of the survey. Seventy-five public interest respondents provided narrative information about their organizations' managing style, variously describing it as "extensive," including daily to bi-weekly interaction, staff meetings, and "significant supervision."

Seventy percent of 77 respondents reported that a member of their staff evaluated the associates, 47% stated that they themselves were the evaluators, and 5% reported that the firm evaluated the associates. Seventy-six percent indicated there was no firm oversight. Twenty-four percent reported that firm oversight was a positive experience. No respondents reported a negative experience with firm oversight.

<sup>&</sup>lt;sup>3</sup> For an updated version of this list please contact the Law Firm Pro Bono Project at probono@probonoinst.org.

The graphs below illustrate the respondents' overall satisfaction hosting deferred associates, as well as if they would like to host a deferred associate in the future:

8. To the extent you can answer this now, on a scale of 0 (no effect) to 5 (major contribution), to what degree have the deferred associates worked productively and contributed to the overall mission of your organization?					
	Response Percent	Response Count			
0 =	3.9%	3			
1	0.0%	0			
2 📕	2.6%	2			
3	19.7%	15			
4	38.2%	29			
5	35.5%	27			
answer	ed question	76			



#### **Public Interest Reflections**

When asked what specifically worked well during the associates' deferral period, public interest respondents provided the following comments:

- The associates were "dedicated," "reliable," and "contributed to the energy and excitement of the organization."
- "It is a great way to...have additional attorneys assisting us with our mission of providing pro bono services without having to locate additional funding to cover the cost."
- "By using a competitive application process the chosen associates were a great fit."
- The "long-term commitment to stay with us full-time for one year...made the investment of staff time to train them worthwhile."
- "Having a prior relationship with the candidate helped with fit and eased the transition."
- "They are a wonderful resource to our clients. Although they cost us time and our logistical resources, we recoup that through their work. It also builds on our relationship with their firms and hopefully makes them into well-rounded lawyers when they return to private practice."
- "One deferred associate saved our youth program which would have otherwise been lost."
- "The deferred associate served an essential role as co-counsel for a complex Medical Assistance case that culminated in an 8 hour administrative hearing in her final week."
- "We were able to refer double the amount of cases in one particular area because of the associate's help."
- "We have interviewed over 60% of our externs as we mark the halfway point of the extern year. We have received overwhelmingly positive feedback from everyone we've spoken to; some don't want to return to their firms, and all state that they are eager to be a pro bono liaison and continue to have pro bono be a big part of their docket when they return to their firm."
- "During a time of layoffs in the public interest sphere, it is important to note that there is a morale plummet when we see colleagues who devoted their careers to public interest law losing their jobs and being replaced by people who make more

than half the salary than the 20-years veterans did at full salary. We wish firms would support keeping public interest lawyers' jobs. But we also understand competing priorities and that the loaned associate model is in balance a positive for the mission of the public interest organizations in that it sustains our capacity."

Complaints reported by respondents included administrative difficulty with firms' "rigid" procedures, as well as minimal firm involvement in placing associates. Lack of coordination with firms regarding benefits and oversight, as well as poor communication with the firm overall, and brief associate stays were also cited as problems, as was the desire for greater associate availability in rural areas.

Only a handful of "bad practices" were reported:

- "One deferred was called back to the firm several weeks into her tenure; not good for planning purposes. The other deferred associates have helped in numerous ways..."
- "We actually had a wonderful 4th year associate who thought because of decreased work load could spend 10 20 hours here. She was a great writer and reworked an outdated manual, said she'd take responsibility for the newsletter (which I never manage to get to). We all liked her and were delighted. Then she vanished. The work load increased at the firm and that was the end of her involvement with us."
- "Deferred associate acted as though he had no accountability."
- "There are limitations since they cannot take on the same workload as a senior staff lawyer."
- "We spent a lot of time interviewing and checking references for deferred associates and also made offers, however none accepted, citing a need to stay near their firms and also wanting to arrange for different compensation from other staffers. I believe deferred associates can be a good thing, but it should be communicated to them and to their firms that they should only apply to places that they are serious about going to."

Respondents also provided tips and suggestions for future deferral periods:

• "Make sure the deferred associates have a clearer sense of what our organization does and how that fits with their goals."

- "It would be useful to have easy, updated access to firms' policies regarding deferred associates as well as associates on paid sabbaticals. It would be even better if this information were located on one single site, accessible online."
- "There needs to be more involvement by the associate's firms, setting goals and expectations for the associates, including the time commitment, what the client expects to get out of the experience. It would also help if the firm provided financial support for the nonprofit's infrastructure and technology (providing the associates access to Westlaw, for instance)."
- "More recognition from firms that taking on deferred associates creates soft costs for organizations by drawing on staff time to train and supervise."
- "Treat them just like staff attorneys with respect to training, supervision, work expectations, and integration into the culture of their respective offices."
- "Funding of cultural inclusion trainings by firms so that loaned associates can be oriented to the differences of class and culture that impact legal work with low-income and otherwise diverse populations."
- "Use the interview process to iron out personality fits."
- "The fact that our deferred associate had a 'trial run' with us the summer before seeking a one year placement with us was helpful because it meant the associate was already familiar with our work and how we work. Additionally, we were already familiar with the quality of her work, work style, etc."
- "Be...extremely clear that they are part of the team and despite no pay from us that they are expected to work like part of the team."

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We are grateful for the assistance provided by Pro Bono Institute intern, Anthony Moffa.

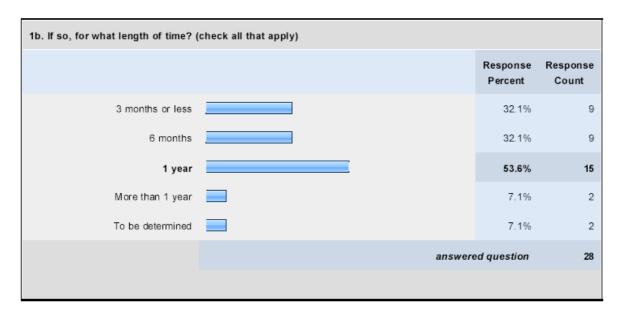
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# Appendix A

# Law Firm Deferred Associates Survey Results

1. Did your firm defer incoming ass	ociates?		
		Response Percent	Response Count
Yes		67.4%	31
No		32.6%	15
	answere	d question	46

1a. Some or all?			
		Response Percent	Response Count
Some		60.7%	17
All		39.3%	11
	answere	ed question	28



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2. What level of compensation did the firm provide to people who were deferred?	
	Response Count
	19
answered question	19
	29

2a. Did these people get an additional incentive over those who did not accept a pro bono position?							
		Response Percent	Response Count				
Yes		22.7%	5				
No		77.3%	17				
	answ	ered question	22				
	skip	ped question	26				

3. How much assistance did the firm provide to place associates in public interest positions? (check all that apply)								
		Response Percent	Response Count					
None		19.0%	4					
Provided contacts		76.2%	16					
Individual matchmaking/placement		47.6%	10					
		answered question	21					

3a. Approximately what percentage of associates were ultimately placed in a public interest position?							
		Response Percent	Response Count				
0		27.8%	5				
25%		22.2%	4				
50%		5.6%	1				
75%		22.2%	4				
100%		22.2%	4				
	answere	ed question	18				

3b. How many individuals were ulti	mately placed?	
		Response Count
		16
	answered question	16

4. Was participation in public interest work encouraged or required?							
		Response Percent	Response Count				
Encouraged		90.0%	18				
Required		10.0%	2				
	answere	ed question	20				

4a. If not mandatory, was there a pay incentive to participate?							
		Response Percent	Response Count				
Yes		21.1%	4				
No		78.9%	15				
	ans	wered question	19				

4b. If so, what was the dollar amount increase in pay?	
	Response Count
	1
answered question	1

4c. Were there any other incentives?							
	Response Percent	Response Count					
Yes	11.1%	2					
No	88.9%	16					
PI	ease explain.	5					
answer	ed question	18					

5. Did firm attorneys supervise and/or evaluate deferred associates working in public interest organizations?							
		Response Percent	Response Count				
Yes		0.0%	0				
Some		5.0%	1				
No		95.0%	19				
	Other (ple	ase specify)	1				
	answere	ed question	20				

# 6. On a scale of 0 (no difficulty) to 5 (major roadblock), to what degree did the following issues raised by or identified by potential public interest hosts pose initial or continuing challenges to the program?

	No difficulty	Little difficulty	Neutral	Some difficulty	Major roadblock	Rating Average	Response Count
Ben efits	50.0% (7)	0.0% (0)	28.6% (4)	21.4% (3)	0.0% (0)	2.21	14
Technology resources	64.3% (9)	7.1% (1)	0.0%	28.6% (4)	0.0% (0)	1.93	14
Personality/fit issues	57.1% (8)	14.3% (2)	14.3% (2)	14.3% (2)	0.0% (0)	1.86	14
Workspace	42.9% (6)	21.4% (3)	0.0%	28.6% (4)	7.1% (1)	2.36	14
Malpractice insurance	64.3% (9)	21.4% (3)	7.1% (1)	7.1% (1)	0.0% (0)	1.57	14
Tension/concern if program is unionized	64.3% (9)	7.1% (1)	0.0%	21.4% (3)	7.1% (1)	2.00	14
Motivation/interest	64.3% (9)	0.0% (0)	14.3% (2)	21.4% (3)	0.0% (0)	1.93	14
Availability of projects	57.1% (8)	28.6% (4)	7.1% (1)	7.1% (1)	0.0% (0)	1.64	14
Supervision and training	53.8% (7)	15.4% (2)	7.7% (1)	23.1% (3)	0.0% (0)	2.00	13
					Other (pleas	e specify)	1
					answered	question	14

7. On a scale of 0 (no benefit) to 5 (major benefit), to what degree did the placement of a deferred associate at a public interest organization benefit that
individual in the following areas?

individual in the following areas?								
	Too soon to tell	No benefit	Little benefit	Some benefit	Substantial benefit	Major benefit	Rating Average	Response Count
Valuable legal skills/confidence	73.3% (11)	6.7% (1)	0.0% (0)	0.0% (0)	13.3% (2)	6.7% (1)	1.93	15
Increased morale	78.6% (11)	7.1% (1)	0.0% (0)	7.1% (1)	7.1% (1)	0.0% (0)	1.57	14
Higher degree of loyalty to the firm	86.7% (13)	6.7% (1)	0.0% (0)	0.0% (0)	6.7% (1)	0.0% (0)	1.33	15
						answered	question	15

8. Would your firm consider establishing this as a permanent option for some/all future incoming associates?			
	Respons e Percent	Response Count	
Yes	17.6%	3	
No	29.4%	5	
Too soon to tell	52.9%	9	
answ	ered question	17	

9. Did your firm have a companion rotation/sabbatical/internship/secundment program for associates and other firm attorneys?	r employed	
	Response Percent	Response Count
Yes	42.1%	8
No	57.9%	11
If so, please share any important details of that program, and how you have coordinated that p	orogram, if at all.	8
answer	ed question	19

10. What aspects of the public interest placement program(s) worked well?	
	Response Count
	7
answered question	7

11. What aspects of the public interest placement program(s) could use improvement and/or suppluture?	ort in the
	Response Count
	6
answered ques	tion 6
skipped ques	tion 42

12. Please share any anecdotes of good (or bad) experiences.	
	Response Count
	7
answered question	7

13. What public interest programs are hosting your deferred associates? Please include organization name and city.		
	Response Count	
	9	
answered question	9	

# Appendix B

# Public Interest Organization Survey Results

Prior to this current economic crisis, had your organization hosted law firm attorneys (incoming or more senior) on a full-time basis, such as through a fellowship, externship, sabbatical, rotation, or similar program?			
		Response Percent	Response Count
Yes		36.8%	63
No		63.2%	108
	answere	ed question	171

2. Did your organization host defer	red law firm associates this year?		
		Response Percent	Response Count
Yes		53.2%	84
No		46.8%	74
	answere	ed question	158

2a. If so, from which law firms?		
		Response Count
		80
	answered question	80

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2b. If so, how many deferred associates?	
	Response Count
	79
answered question	79

2c. If so, for what length of time? (	check all that apply)			
			Response Percent	Response Count
3 months or less			21.8%	17
6 months or less			38.5%	30
1 year			66.7%	52
More than 1 year			6.4%	5
		Other (plea	se specify)	10
		answered	d question	78

3. To what degree was the firm involved in placing the deferred associate(s) at your organization?			
		Response Percent	Response Count
Was not involved		53.2%	50
Provided your contact information		28.7%	27
Individual matchmaking/placement		18.1%	17
	answe	red question	94

3a. Did your organization actively s	seek deferred associate(s)?		
		Response Percent	Response Count
Yes		66.9%	81
No		33.1%	40
	answere	ed question	121

3b. If so, please explain the recruit	ment process.	
		Response Count
		77
	answered question	77

4. Was there a preexisting relationship between your organization and the law firm(s) from which deferred associates came?				
		Response Percent	Response Count	
Yes		33.0%	31	
Some		22.3%	21	
No		44.7%	42	
	answer	ed question	94	

4a. If so, what was the extent of that relationship and has it changed since the arrival of the firm 's d associates?	eferred
	Response Count
	51
answered question	51

5. Did your organization provide any compensation or benefits to the deferred associates?					
		Response Percent	Response Count		
Yes		14.0%	13		
No		86.0%	80		
	answe	red question	93		

5a. If so, what type and how much?	,	
		Response Count
		19
	answered question	19

6. Who provided supervision for the deferred associate(s) working in your organization? (check all that apply)					
		Response Percent	Response Count		
You		48.1%	38		
Someone on your staff		74.7%	59		
The firm		2.5%	2		
	answere	ed question	79		

6a. What was the extent of that sup	ervisory relationship?	
		Response Count
		75
	answered question	75

6b. Was firm oversight overall a positive or negative experience?					
		Response Percent	Response Count		
Positive		23.8%	19		
Negative		0.0%	0		
There was no firm oversight		76.3%	61		
	а	nswered question	80		

6c. Who was responsible for evaluating the deferred associate? (check all that apply)				
		Response Percent	Response Count	
You		46.8%	36	
Someone on your staff		70.1%	54	
The firm		5.2%	4	
answered question				

7. On a scale of 0 (no difficulty) to deferred associates?	5 (major roadblock	), to what degree die	d the following area	s pose initial or co	ontinuing challenges	to working	with the
	No difficulty	Little difficulty	Some difficulty	Significant difficulty	Major roadblock	Rating Average	Response Count
Benefits							
Technology resources							
Personality/fit issues							
Workspace							
Motivation/interest							
Supervision and training							
Bar admission							
Union concerns							
					Other (pleas	se specify)	
					ans wered	question	74

8. To the extent you can answer this now, on a scale of 0 (no effect) to 5 (major contribution), to what degree have the deferred associates worked productively and contributed to the overall mission of your organization?				
	Response Percent	Response Count		
0 =	3.9%	3		
1	0.0%	0		
2 📱	2.6%	2		
3	19.7%	15		
4	38.2%	29		
5	35.5%	27		
answer	ed question	76		

9. Would your organization considering hosting future incoming associates?			
		Response Percent	Response Count
Yes		97.3%	110
No		0.0%	0
Too soon to tell		2.7%	3
	answer	ed question	113

9a. Why or why not?		
		Response Count
		58
	answered question	58

10. What worked well with respect	to hosting deferred associates?	
		Response Count
		63
	answered question	63

10a. What could use improvement and/or support in the future?	
	Response Count
	54
answered question	n 54

11. Please share any anecdotes of good (or bad) experiences.		
		Response Count
		30
	answered question	30

12. Would you like your organization to be included on a list of organizations interested in hosting volunteer lawyers (the list would be updated periodically and circulated to law firms upon request)?			
		Response Percent	Response Count
Yes		93.8%	105
No		6.3%	7
	answered question		112
skipped question		61	

13. If yes, please provide your organization name, a contact person and email address, along with a mailing address.	
	Response Count
	106
answered question	106
skipped question	67

# Appendix C

## Sample List of Public Interest Organizations Hosting Deferred Associates

(organization titles are listed as reported by survey respondents)

ACLU of Georgia

ACLU of Washington Foundation

ACLU Washington Legislative Office

ACLU, Boston

Advancement Project

Advocates for Children and Youth

Advocates for International Development

Agora Fund – Washington, DC

Americans United for Separation of

Church and State

Appleseed

Arts & Business Council of Greater Nashville

Ashoka: Innovators for the Public

Asian Pacific American Legal Center

Atlanta Legal Aid Society

Attorney for a Day Program at Volunteer

Lawyers Project, Boston

Attorney General (CA)

Attorney General (NY)

Ayuda

BART, San Francisco

Bay Area Legal Aid

Berkman Center for Internet & Society

Bet Tzedek Legal Services

Blue Ridge Legal Aid, Lexington, VA

Blue Ridge Legal Services, Inc.

Business and Professional People for

the Public Interest

California Senior Legal Hotline

Cancer Legal Resource Center at the Disability

Rights Legal Center

Carter Center, Liberia

Center for Climate Change Law

Center for Constitutional Rights, NYC

Center for Disability & Elder Law

Center for Economic Progress

Center for Justice and International Law,

Costa Rica

Children's Law Center

Citizen Media Law Project

City of Boston Legal Dept., Boston, MA

City of Chicago Law Dept., Chicago, IL

Community Economic Development Law Project

of the Chicago Lawyers' Committee

for Civil Rights

Community Legal Resources

Community Legal Services in East Palo Alto

Constitutional Rights Foundation Intern International Criminal Tribunal - for the former Yugoslavia Council on Competitiveness Internship Program International Bridges to Justice - NY/Singapore DC Open Government Coalition International Bridges to Justice, Dallas Volunteer Attorney Program Geneva, Switzerland David A. Clarke School of Law International Center for Environmental Law, DC DC Legal Aid International Justice Network - New York DeKalb and Cobb County DA Offices International Senior Lawyers Project Disability Rights Legal Center Intern-Constitutional Court of Korea Disability Rights Network of Pennsylvania Intern-Permanent Court of Arbitration - The Hague Earl Carl Institute for Legal & Social Policy, Inc. Justice O'Connor's Civics Program, DC Earthjustice Juvenile Regional Services - New Orleans Elder Law of Missouri Kansas City Volunteer Lawyers **Empire Justice Center** Kings County DA's Office Public Environmental Public Interest Firm - Meyer, Fellowship Program Glitzenstein & Crystal, DC Kings County District Attorney's Office, Federal Public Defender, MD Brooklyn, NY Georgia Legal Services Program LATINOJUSTICE PRLDEF Global Financial Integrity, DC Lawyers' Committee for Civil Rights Greater Boston Legal Services, Boston Lawyers For Children GreenLaw Legal Action Center Harvard Negotiation & Mediation Legal Aid Bureau, Inc. Clinical Program Legal Aid Foundation of Los Angeles House of Ruth Maryland

**Human Rights First** 

Human Rights Watch

**Immigration Equality** 

**Immigration Equality** 

Human Trafficking Clinic - Michigan

Legal Aid of East Tennessee

Legal Aid of NorthWest Texas

Legal Aid of Western Missouri

Legal Aid Services of Oregon

Legal Aid Society of Columbus.

Legal Aid Society of Louisville National Senior Citizens Law Center Legal Aid Society of Middle Tennessee National Veterans Legal Service Program, DC Legal Aid Society of San Mateo County Neighborhood Defender Service of Harlem Legal Aid Society of the District of Columbia Neighborhood Legal Services of Los Angeles County Legal Assistance Corporation of MA, Worcester, MA New England Legal Foundation - Boston MA Legal Rights Center New Hampshire Legal Assistance Legal Services, NYC New Hampshire Legal Assistance, Portsmith, NH Legal Services of Northern California New Mexico Legal Aid Legal Services of Northwest Jersey New Profit Clients (NY, DC, Boston, LA) New York City Bar Association; Legal Services of Southern Piedmont Lenox Hill Neighborhood House New York Legal Assistance Group Local Initiatives Support /Corporation for Northern California Innocence Project Affordable Housing Northwest Immigrant Rights Project Maryknoll Fathers and Brothers, Namibia NRA (DC) Maryland Attorney General's Office, Baltimore Ohio Poverty Law Center Massachusetts Division of Capital and Asset Ohio State Legal Services Association Management Internship Program, Boston One Laptop Per Child - Boston MA Medical-Legal Partnership, Boston Partnering for Prevention, Boston Memphis Area Legal Services Philadelphia VIP Mental Health Advocacy Services, Inc. Pisgah Legal Services Metropolitan Public Defender's Office Polaris Project, Washington, DC Ministy of Justice, Liberia Poverty & Race Research Action Council National Advocates for Pregnant Women, NYC Pro Bono Project Silicon Valley National Center for Law and Economic Justice Public Advocates Inc. National Coalition for the Homeless Public Counsel

Public Defenders (Bronx)

**Public Interest and Clinical Programs** 

National Law Center

on Homelessness and Poverty

National Planned Parenthood, DC

Public Interest Law Institute

Public International Law & Policy Group - Uganda

Public Law Center

Sanctuary for Families (NYC)

Shriver City (Chicago)

South Brooklyn Legal Services

Southeastern Ohio Legal Services

Southern Environmental Law Center, Charlottesville, VA

Southern Poverty Law Center

Suffolk County District Attorney's Office, Boston, MA

Support Center for Child Advocates

Texas Civil Rights Project

Texas Legal Services Center

The Alliance for Children's Rights

The CATO Institute, Washington, DC

The Door Youth Advocacy Group - NY

The Legal Aid Society of Cleveland

Transgender Legal Defense & Education Fund, Inc.

UN Joint Human Rights Office, Congo

Urban Justice Center

Victim Rights Law Center, Boston

Winchester Public Schools, Virginia

Wisconsin Innocence Project

Women's League of Burma - Thailand

Women's Rights, Bolivia